

Summary of Business Planning Progress

Target		Status
Statutory commitments:		
1	Manage those national data collections as set out in instructions from the Secretary of State and NHS England	Progressing
2	The secure storage and publication of the core national data resources	Progressing
3	Provide the expertise necessary to support the continued delivery of existing national IT systems and critical services such as information standards	Progressing
4	Take over data collection responsibilities from other arms-length bodies and central data collectors such as the DH itself	Progressing
5.1	Extend the capability of our data linkage service: – More activity linking data sets – primary and secondary care, mental health, child and adolescent mental health data	Progressing
5.2	Extend the capability of our data linkage service – Strengthen the relationships with the research communities;	Progressing
5.3	Extend the capability of our data linkage service: ● Build up our customer base.	Progressing
6	Deliver a safe transition from the existing information standards products and services into the new operating model;	Progressing
7.1	Fulfil our data quality assurance responsibilities: ● Widen the range of support we provide to support improvements in data quality, as part of our data quality assurance role;	Progressing
7.2	Fulfil our data quality assurance responsibilities: ● Publish our second data quality report;	Completed
8	Consolidate our position as the national source of indicators: ● Producing and publishing the NHS Outcomes Framework, Commissioning Outcomes Framework, Adult Social Care Outcomes Framework ● Managing the national library of assured indicators and their methodology ● Co-ordinate the assurance processes necessary to support the design and use of robust and meaningful indicators.	Progressing
9.1	Fulfil our information governance responsibilities: ● Publish the Code of Practice for the handling of confidential information;	Progressing
9.2	Fulfil our information governance responsibilities: ● Updated release of the IG Toolkit by June 2013;	Progressing
10	Implement our plans for the system-wide management of administrative burden including the provision of advice and guidance regarding data collections, and a year-on-year rolling review of burden, and starting with Phase 2 of the Fundamental Review of Data Returns.	Progressing - HSCIC is launching a high profile national campaign

Summary of Business Planning Progress

Target	Status
Our Commitments	
1 Contribute to a strategic review of the “inheritance” from precursor organisations, understand what we need to change and make it happen;	Progressing
2 Support the development of Care.data – which will provide the longer term vision for data flows, including support for the Open Data agenda, as well as the replacement for Secondary Uses Service (SUS) (which is currently being progressed under the Open Data Platform programme);	Progressing
3 Work with our sponsors and funders to take advantage of the strategic technical opportunities – especially Cloud & 4G;	Progressing - HSCIC is strengthening its working relationship with its national partners
4 Work with NHS England, DH and Monitor to implement the new requirements to support the future payment regimes from 2013/14 onwards;	Progressing - Strengthened through the appointment of a dedicated SRO within NHS England
5 Ensure that SUS Release 13 Payment by Results goes live in April 2013;	Completed
6 Transform the way local services and contracts are managed in 2013/14 onwards and agree new arrangements for local ownership and delivery of the CSC LSP contract by April 2013;	Progressing
7 Establish the Data Services for Commissioners (DSfC) to provide support to CSUs and CCGs, through the seamless transition into the HSCIC of the staff and functions provided by the Data Management Integration Centres;	Progressing
8 Procure and make available by March 2014 national NHS Network services which are Public Sector Network (PSN) compliant, as the replacement for N3 for new and existing users;	Progressing - Altered delivery schedules for the HSCIC agreed by the SRO
9 Extend the roll out of the Electronic Prescription Service so that 25% of GP Practices in England are providing patients with electronic prescriptions and all community pharmacies are able to process electronic prescriptions by March 2014;	Progressing - rollout targets subject to recalibration
10 Procure and implement a replacement for the GP Systems of Choice (GPSoC) framework by December 2013, to provide a choice of GP clinical IT systems to GP practices	Progressing - Altered delivery schedules for the HSCIC agreed by the SRO
11 Extend GP2GP rollout and coverage to 75% of the GP practices in England so that enabled practices can offer GP2GP electronic health record transfers to newly registering patients by March 2014	Progressing - Altered delivery schedules for the HSCIC agreed by the SRO
12 Replace the existing Quality Management and Analysis System with Calculating Quality and Reporting Service (CQRS) to calculate the quality outcomes framework payments for primary medical care across England by April 2013	Completed
13 Procure a replacement for the NHSmail service by March 2014 and be ready to start the transition to the new service	Progressing - Altered delivery schedules for the HSCIC agreed by the SRO

Summary of Business Planning Progress

Target	Status
14 Build our analytical expertise by improving the depth and range of analyses provided in our statistics outputs and publications	Progressing
15 Support the mandation of new data sets from 2013/14 onwards;	Progressing
16.1 Support the strategic information agenda for adult social care by: • Delivering and acting on the Zero-Based Review (ZBR) of adult social care information;	Progressing
16.2 Support the strategic information agenda for adult social care by: • Agreeing plans for developing an extraction service for adult social care data.	Progressing
17 Maintain the delivery of the Exeter services, and the Spine and Spine Directory Services used across the health and care system;	Progressing
18 Develop replacement applications to provide user interfaces to Spine data and information flows, in preparation for the replacement of the Spine services by October 2013	Progressing
19 Deliver prescribing functionality into the Offender Health IT estate	Progressing - rollout targets subject to recalibration
20 Re-launch the Choose and Book service through a re-procured service and integrate with the new Patient Platform in support of the Better Value strategic DH objective	Progressing - Altered delivery schedules for the HSCIC agreed by the SRO
21 Transfer CSC PACS to local ownership and delivery arrangements by June 2013, in support of the Successful Change strategic DH objective;	Completed
22 Prepare for transfer of BT and Accenture PACS services to local ownership during 2013 – 2015;	Progressing
23 Support the NHS as they deliver with their Local Service Providers (LSP) the remaining clinical functionality under the contracts, and prepare to transfer of BT and CSC LSP services to local ownership during 2014-2016	Progressing - rollout targets subject to recalibration
24 Catalyse the procurement and delivery of the Southern Local Clinical Systems, to those customer NHS Trusts who chose to take them	Progressing
25 Enable better clinical care to patients through increased access to and use of Summary Care Record (SCR) information by March 2014	Progressing
26 Provide a set of catalogue national services to support integration with Social Care and Any Qualified Providers, by September 2013	TBC
27.1 Extend the Spine capability to support a range of cross-Government activities, including: • Defence Medical Services (DMS) connectivity to support the electronic referrals of Armed Forces personnel to the NHS and the production of performance management information for commissioning activities related to MOD Medical Centres, by September 2013	Progressing
27.2 Extend the Spine capability to support a range of cross-Government activities, including: — Child protection information sharing regarding children with a child protection plan with unscheduled healthcare settings, by March 2014	Progressing

Summary of Business Planning Progress

Target	Status
27.3 Extend the Spine capability to support a range of cross-Government activities, including: <ul style="list-style-type: none"> • Complete a strategic outline case by August 2013 to support effective health care information flow across the Criminal Justice System as part of the Offender Health 2nd Generation Services. 	Completed
Our Corporate duty	
1 Collaborate with all key national stakeholders, including and especially the DH arms-length bodies, to ensure that there is alignment of our respective activities, and opportunities for duplication and non-alignment are minimised	Progressing
2 Establish the right partnerships and collaborative processes with other parts of the health and social care services to deliver efficient operations for the on-going development and support of shared information standards	Progressing - supported by closer collaboration.
3 Put in place an Organisational Development programme that consolidates the transitional work to establish the HSCIC, and supports the wider Transformation agenda over the next 3 years	Completed
4 Ensure that our relationship management function supports the new delivery arrangements, in a coherent engagement and communications plan	Progressing - The transformation workstream on Relationship Management and Stakeholder Engagement is being initiated
5 Develop a comprehensive workforce strategy which identifies the skills and expertise that are required across the organisation, assesses the workforce priorities and objectives for the HSCIC and the means by which we will achieve them;	Progressing
6 Align our ICT development and delivery functions to ensure a consistent approach across the organisation, which is in line with the standards and quality expectations of our customers and our suppliers	Progressing
7 Implement the new financial model, with the appropriate approvals and assurance processes, as described in section 8	Progressing
8 Maximise opportunities for delivering efficiency savings, to create opportunities for savings which are likely to accrue in 2014/15 and beyond	Progressing - Arrangements for the approval / processing of DH programme financial transactions (to suppliers) are now operating efficiently. Accounting processes within the "admin" environment are taking shape.
9 Ensure all statutory corporate compliance obligations are met and that statutory assurance controls and checks are in place and are being effectively deployed	Progressing
10 Ensure that our services and products, and future procurements for services and products support the delivery of the Government's ICT strategy;	Progressing

Summary of Business Planning Progress

Target		Status
11	Leverage our national ICT services and the Government Procurement Services (GPS) to generate cost and resource efficiencies in the operations of the HSCIC;	Progressing
12	Ensure steps are in place to support the overall departmental target that at least 18% of procurement spend will be with SMEs by 2015;	Progressing
13	Use Government LEAN sourcing principles for all significant procurements;	Progressing
14	Undertake all but the most complex procurements in less than 120 days from advertisement to award;	Progressing
15	Apply the "Greening Government" agenda;	Progressing
16	Comply with government-wide procurement policy, including the Government Buying Standards;	Progressing
17	Use central contract solutions for procurement of common goods and services;	Progressing
18	Apply the DH & Cabinet Office/Efficiency Reform Group controls and procedures;	Progressing
19	Review our estates portfolio, especially in regard to the use of office space in Leeds, to ensure that we manage our estates and environment across all of our sites efficiently and effectively, reflecting our commitment to sustainability;	Progressing
20	Demonstrate our compliance with the legislative requirements of the Equalities Act;	Progressing
21	Demonstrate our commitment to the Compact Principles for working with the Third Sector;	TBC
22	Manage our communications with healthcare, public health and social care organisations in a way which is consistent with the DH Gateway principles.	Progressing
Shared Services		
1	Shared Services	Progressing - We have already embraced the DH proposals for the provision of shared services where sensible to do so (for example, the Emcor Estates and facilities contract, and the SBS finance and payroll services). The HSCIC is actively supporting other initiatives, such as the review of assurance and internal audit services. The HSCIC has already registered its interest in the IMS3 contract for ICT services.